



## *Your Opinion Counts!*

***The Code Enforcement department for the City of Carlsbad continues to make improvements in order to serve you better.***

***Your comments and suggestions are a valuable resource and we appreciate your time in completing this short survey. Your comments are confidential and are used for customer service purposes only, and, if you would like, your response may be anonymous. You may also contact me directly at 760-602-2716 or [Will.Foss@carlsbadca.gov](mailto:Will.Foss@carlsbadca.gov).***

Sincerely,

*Will Foss*

Building & Code Enforcement Manager

**Violation Address:**

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**Your Name / Address / Phone:**

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**May we contact you?**

Yes

No

## **Office Services**

How would you describe the courteousness of the Code Enforcement office staff?

☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ Did not use this service

How would you describe the timeliness of return telephone calls from the Code Enforcement Staff?

☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ Did not use this service

How would you describe the level of professionalism of the Code Enforcement office staff?

☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ Did not use this service

## **Code Enforcement Services**

How would you describe the complaint inspection scheduling process?

☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ N/A

How would you rate the timeliness of receiving return calls or information from a Code Enforcement Officer?

☐ Excellent ☐ Good ☐ Fair ☐ Poor

How would you describe the courteousness of the Code Enforcement Officer?

☐ Excellent ☐ Good ☐ Fair ☐ Poor

How would you describe the level of professionalism of the Code Enforcement Officer?

☐ Excellent ☐ Good ☐ Fair ☐ Poor

How would you rate the overall service of the Code Enforcement Department provided by Carlsbad?

☐ Excellent ☐ Good ☐ Fair ☐ Poor

Additional comments or suggestions:

You may mail, email or fax your survey to the following:

1635 Faraday Ave., Carlsbad, CA 92008

Phone: 760-602-2700 / Fax 760-602-8560

email: [codeenforcement@carlsbadca.gov](mailto:codeenforcement@carlsbadca.gov)

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